

# How do I apply for Disaster Assistance?

## When you apply we will ask for the following information:

- The address of your damaged home or apartment.
- Names of people living in your household.
- A description of your disaster damages.
- Insurance information.
- Your Social Security Number.
- A telephone number where we can reach you or leave a message.
- An address where you can get mail.
- If you want your disaster assistance funds sent directly to your bank, provide the FEMA agent:
  - **your bank account type (savings/checking)**
  - **account number**
  - **routing number**

When you apply, you will be given a FEMA application number. Write down your application number and save it for future reference. You will need the application number whenever you contact FEMA.

Insurance is essential in any recovery process. If you've been affected by the disaster, make sure you call your insurance company and file a claim. Only damages that are not covered by insurance can qualify for FEMA disaster assistance. By law we cannot duplicate benefits.

If you move after applying for assistance, be sure to let FEMA know your new address and telephone number(s). This will ensure that all disaster awards get to you without delay.



Apply at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)



Call **1-800-621-FEMA (3362)**



Help is available in most languages



The TTY number is **1-800-462-7585**  
For **711** or **Video Relay Service**,  
call **1-800-621-FEMA (3362)**



You can apply on your smartphone at [m.fema.gov](http://m.fema.gov)

## Need Information About Disaster Assistance?

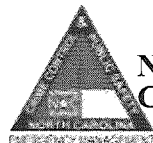
If you have questions that you'd like to ask in person, visit a Disaster Recovery Center. To find the nearest location, check online at [www.FEMA.gov/drclocator](http://www.FEMA.gov/drclocator) or call the FEMA Helpline at 1-800-621-FEMA (3362).

As part of the U.S. Department of Homeland Security, the Federal Emergency Management Agency is the organization that acts as coordinator of disaster recovery efforts. FEMA partners with local, state and other federal agencies to help those who are affected by federally declared disasters and who qualify for temporary financial and/or direct assistance. FEMA's Individuals & Households Program is one of many elements that may be available for recovery support.

*Disaster recovery assistance is available without regard to race, color, gender, religion, national origin, age, disability, English proficiency or economic status.*



FEMA



North Carolina Department of  
Crime Control & Public Safety